

Safety and Security Alameda Wellness and Medical Respite Center

1. The Wellness Center will not tolerate disruptive or inappropriate behavior and will transfer patients out of medical respite to higher levels of care or other appropriate resources.
2. The Wellness Center will have 24/7 Security guards trained in harm reduction and de-escalation.
3. The oversight of admission to Medical Respite will be a qualified physician who will serve as the Medical Director of the Respite Center. The Medical Director will have experience and training in working with extremely vulnerable patients.
4. The Medical Respite will be a closed program which means that, like a hospital stay, patients will stay at the Center. Patients will be transported by staff to and from the site to specialty medical appointments and other resources.
5. Case Management and Housing Support staff will coordinate with the County housing for the homeless program to place discharged patients into safe and suitable housing resources in Alameda County. The program will transport patients who leave against medical advice back to their community of origin. Only Alameda residents will be transported back to an Alameda location.
6. Patients will be transported by our program, not the hospital, by van or Lyft. If the hospital refers someone who is not appropriate they will be transported back to the hospital.
7. If a Senior Housing resident or Medical Respite patient has behavioral or medical issues that cannot be stabilized on the site, they will be transferred to a different level of care.
8. Security and staff will monitor the Wellness Center property and surrounding neighborhood to assure that the Center and neighborhood are being properly maintained, including addressing and eliminating any inappropriate loitering.
9. On a daily basis, the property will be inspected and maintained for the highest quality condition.
10. Loitering, lines and tents will not be allowed on the Center property.
11. There will be a Neighborhood Advisory Group, Good Neighbor Agreements and a Hotline to meet neighborhood safety needs and goals, monitored by the City